

TATA MOTORS

SC/ 2014/22	Model : MCV (Cargo & Construck)	Group: 00	Mar'14
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All Dealers / TASSs'

Subject: Additional Warranty for Medium Commercial Trucks (16T) - Cargo Trucks & Construck

We are pleased to inform you about extension of existing vehicle warranty on Medium Commercial Trucks.

A. Vehicle warranty -

Cargo Trucks / Construck: Existing vehicle warranty of 18 months / 1,50,000 kms / 2000 hrs shall remain same..

B. Driveline warranty - Existing Warranty applicable on driveline (Engine, Transmission & Rear Axle) has been increased as per below table.

Model	Applicable Warranty from date of sale			
	VEHICLE WARRANTY		DRIVELINE WARRANTY (ENGINE, TRANSMISSION, REAR AXLE)	
	Existing	New / Modified	Existing	New / Modified
Cargo SE1613, SE 1616, SA1212, LPT 1613, LPT 1616, LPO 1512 (Truck Chassis) SE1613TC, SE 1616TC, SA1212TC, LPT 1613TC, LPT 1616TC, LPO 1512TC (Truck Chassis) and all future models of MCV Cargo	18 months OR 1,50,000 kms whichever expires earlier	18 months OR 1,50,000 kms whichever expires earlier	Engine: 24 months OR 2,00,000 kms whichever expires earlier Gear Box and Rear Axle: 18 months OR 1,50,000 kms whichever expires earlier	Engine, GearBox and Rear Axle: 48 months OR 4,00,000 kms whichever expires earlier
Construck SK 1613, SK1616, SK1615, SK1618, LPK1613, LPK1615, LPK1616, LPK1618 SK 1613TC, SK1616TC, SK1615TC, SK 1618TC, LPK1613TC, LPK1615TC, LPK1616TC, LPK1618TC and all future models of MCV Construct range	18 months OR 1,50,000 kms OR 2000 hrs whichever expires earlier	18 months OR 1,50,000 kms OR 2000 hrs whichever expires earlier	Engine: 24 months OR 2,00,000 kms OR 3000 hrs whichever expires earlier Gear Box and Rear Axle: 18 months OR 2,00,000 kms OR 2000 hrs whichever expires earlier	Engine, GearBox and Rear Axle: 48 months OR 4,00,000 kms OR 4000 hrs whichever expires earlier

Additional warranty shall be applicable to

- Medium Commercial Vehicles sold / retailed from dealership from 1st March 2014 and
- Production date of these Medium Commercial vehicles should be post 31st Aug 2013

Enclosure

- Annexure I : Drive Line components / parts covered under additional Warranty

Please bring this information to the notice of all concerned.

CUSTOMER CARE (COMMERCIAL VEHICLE BUSINESS UNIT)

Annexure I

Drive Line components / parts covered under subject additional Warranty policy:

1. ENGINE

Cylinder Block including:

Pistons, Piston Rings, Connecting-rods & bearings, Crankshaft, Crankshaft main bearing, Gudgeon pins & bearings, Thrust bearing.

Cylinder Head including:-

Camshaft, Camshaft bearings, Cam followers, Timing-gears, Timing chains & guides, Rocker assembly including:, Rocker arm, Rocker shafts, Rocker bushings, Cylinder head valves, collects, valves lifters, Valve springs, Valve seals, Valve spring retainers, Valve seats, Valve guides, Pushrods, Head gasket (s), Oil-pump (including oil-pump housing), , Inlet & Exhaust manifolds, Flywheel ring gears, turbo charger, compressor , & other small items which are not included in Excluding list .

Excluding: - Fuel injection pump. All cables including wiring harness, all belts including timing belt(s). All hoses & tubes, clamps & chips, Engine mountings, Oil-pan, tensioner device including bearing, Core plugs, Breathers & Filters, water pump, V-belt, thermostat, radiator & intercooler , Oil seals.

2. TRANSMISSION

Manual-Internal gears & shafts, Synchro rings and bearings, Synchro hubs, Selector fork, Odometer drive- gears, and other smaller parts not included in excluding list given below

Excluding: All cables & rubber bushes, Gearbox mounting, Clutch-plate, Pressure Plate, Release bearing, Reverse light switch, sensors & solenoids seals & bushes, Oils seals & gaskets.

3. DRIVE TRAIN

Crown-wheel & pinion, bearing , Differential gears, Differential housing, Driveshaft & Wheel-bearings, Axle- bearings, Locking rings, Front axle, Free-wheeling hub, Propeller shaft, Twin speed axles and other smaller parts not mentioned in excluding list below, stabilizer bars, anti-roll bar.

Excluding: Gaiters, Clips, Rubber boots, Rubber-couplings, Mountings, Universal-joints, & oil seals.

Any component / part not mentioned in the above list should be understood as not covered under the subject additional 2 year warranty.